FOR IMMEDIATE RELEASE

New Reactivation Care Centre to offer specialized care for patients

TORONTO, October 26, 2017 – The Central Local Health Integration Network (LHIN), in collaboration with Humber River Hospital, North York General Hospital, Southlake Regional Health Centre, Mackenzie Health and Markham Stouffville Hospital, announced today the opening of the new *Reactivation Care Centre – A Central LHIN Hospitals Collaborative* at the former Humber River Hospital Finch site, located at 2111 Finch Avenue West.

As outlined in the Government's October 23, 2017 announcement to improve access to care and reduce wait times in hospitals, the *Reactivation Care Centre* will add 150 new hospital beds to the Central LHIN and will improve access to care for patients and families and reduce wait times in the Central LHIN region.

The newly renovated *Reactivation Care Centre* will provide specialized care for those transitioning out of hospital and will offer numerous benefits for patients and families, including specialized activation therapies in a setting designed to focus on the needs of the patient and support transition to home or long-term care. It will act as a hub of specialized care focused on optimizing the patients' strengths and abilities outside the acute care setting.

The *Reactivation Care Centre* will welcome patients from five Central LHIN hospitals – Humber River Hospital, North York General Hospital, Southlake Regional Health Centre, Mackenzie Health and Markham Stouffville Hospital. Each of the hospitals will have its own unit which will be staffed and operated as an extension of its hospital.

Patients transitioning from Humber River, Mackenzie Health, North York General and Southlake will start moving into the new *Reactivation Care Centre* in early December 2017. Markham Stouffville Hospital is expected to open its unit in April 2018.

“Humber River Hospital is proud to work collaboratively with the Ministry of Health and Long-Term Care and our partners in the Central LHIN to lead the development of this innovative solution to better meet the needs of our patients. Refurbishing our former Finch Avenue site and developing a reactivation care program focused on transitioning patients out of an acute hospital setting provides a patient centered approach to care. This solution will help to reduce wait times in the acute care facilities, ensuring the best care in the most appropriate settings for all of our patients. We are looking forward to the opening of this facility in early December and thank the Ministry of Health for their support of this initiative.”
— Barb Collins, President and CEO, Humber River Hospital

“At North York General Hospital, we are continually finding new ways to transform and enhance access to high quality health care. Our new unit in the Reactivation Care Centre, a Central LHIN Hospital Collaborative at the Finch site, will enable our Alternate Level of Care patients to continue to receive high quality care focused on addressing their specific needs. At the same time, the addition of 30 beds will help us better manage patient flow throughout the hospital, especially during the busy flu and holiday seasons. As always, our priority is to provide exceptional health care to our diverse communities and create the best patient- and family-care experience.”
— Tim Rutledge, President and CEO, North York General Hospital

“The opening of the Southlake Restorative Care Unit and the addition of 30 dedicated beds will enable us to provide patients with specialized care that will optimize their strengths and abilities in a new, welcoming space. Patients will receive restorative care, seven days a week from a consistent, dedicated healthcare team.”
— Arden Krystal, President and CEO, Southlake Regional Health Centre

“Our mission at Mackenzie Health is to relentlessly improve care to create healthier communities. This means ensuring all our patients receive the highest level of quality care that best meets their clinical needs in the most appropriate care setting. Our team of clinicians, at the newly opened Reactivation Care Centre will focus on delivering restorative care in an environment that is more appropriate than an acute care hospital and feature enhanced transitional and complementary therapy services. This solution will also directly help those patients waiting for a bed be admitted sooner as it will provide much needed acute care capacity and support Emergency Department flow, which has been at overcapacity for more than a year.”
— Altaf Stationwala, President and CEO, Mackenzie Health

“Markham Stouffville Hospital is pleased to be part of this innovative and patient-centred approach to care. We are excited to be working alongside other hospitals in the Central LHIN on this new site focused on the unique needs of patients requiring restorative care. The addition of our 24-bed unit will be a great enhancement to the overall care we provide and will help us to better manage patient flow in the hospital. We look forward to working with patients and their families to make this unit a place where they receive the specialized progressive care, they need.”
— Jo-anne Marr, President and CEO, Markham Stouffville Hospital

“By adding new reactivation beds to the health care system, the Reactivation Care Centre will support better health outcomes for patients, it will also reduce hospital backlogs and free up beds for people with acute care needs. It allows us to provide the right care at the right place. This Central LHIN-wide collaboration would not have been possible if not for the support and leadership of the Ontario Government and its efforts to improve access to health care services across Ontario’s health care system.”
— Kim Baker, Chief Executive Officer, Central Local Health Integration Network

QUICK FACTS

- **Humber River Hospital** (HRH), North America’s first digital hospital and one of Canada’s largest acute care hospitals, is a healthcare setting like no other. Supported by cutting edge technology and a recognized leader provincially, nationally and internationally for its excellence and innovation in patient care, HRH is fueled by a strong and professional workforce committed to compassionate, quality and reliable healthcare that puts the patients, their families and their needs at the centre of all that they do. HRH provides a challenging and gratifying career environment. Serving a vibrant and culturally diverse community of more than 850,000 people in northwest Greater Toronto Area, operating out of a 1.8 million square foot facility, it integrates lean and green design principles and the finest available medical and communications technology across all hospital systems, services and workflows. HRH operates 656 acute inpatient beds, including 48 critical care beds, has 3,400 staff, approximately 600 physicians with privileges, and over 500 volunteers. The hospital has formal affiliations with the University of Toronto and Queen’s University Medical Schools, and is the Toronto hospital of choice for Queen’s University Medical School. HRH strives to continue to be the first in class in all aspects of patient care, not only today but into the future.
- **North York General Hospital**, affiliated with the University of Toronto, is one of Canada's leading community academic hospitals. We offer our culturally diverse community a wide range of acute care, ambulatory and long-term care services across three sites. Through partnerships, collaboration and academic endeavours, we seek to set new standards for patient- and family-centred care. Working together with our patients and their families, we are making a world of difference.
- **Southlake Regional Health Centre** is a full-service hospital with a regional, clinically advanced focus. Southlake offers almost 400 patient beds and accommodates more than 100,000 visits to the Emergency Department, 23,000 in-patient admissions, and more than 350,000 out-patient visits each year. As a regionally designated site, Southlake is responsible for developing and providing advanced levels of care to the more than 1 million people who reside in York Region, Simcoe County, and in some cases, as far north as Muskoka. Advanced, specialty services include: arthritis care, cancer care, cardiac care, cataract surgery, child and adolescent eating disorders, mental health services for children, paediatrics and perinatal care, and thoracic surgery Southlake is proud to have a team of almost 3,000 employees, 540 physicians, and more than 800 volunteers. Combined with our commitment to provide the best possible care to patients, our goal is to make Southlake synonymous with healthcare excellence.

- **Mackenzie Health** is a dynamic regional health care provider which includes the existing Mackenzie Richmond Hill Hospital and the future Mackenzie Vaughan Hospital, as well as a comprehensive network of community-based services. The groundbreaking for the new Mackenzie Vaughan Hospital was held on October 25, 2016. In March 2017, the organization received its second consecutive award of Accreditation with Exemplary Standing from Accreditation Canada for its commitment to safety and quality patient care. This is the highest rating a Canadian health care provider can receive. Guided by a vision to create a world-class health experience, Mackenzie Health has an unrelenting focus on the patient and is dedicated to patient needs now and in the future. With over 500,000 residents in Southwest York Region, Mackenzie Health is proud to serve one of the fastest growing and most diverse communities in Canada. For more information, please visit www.mackenziehealth.ca.
- **Markham Stouffville Hospital** is a progressive, two-site, community hospital with 275 beds, leading diagnostic services and clinical programs in acute care medicine and surgery, addictions and mental health, and childbirth and children's services. Partnering with other specialist providers, the hospital's 450 physicians, 2,100 staff, and 1,300 volunteers make it the centre of community care for the residents of the City of Markham and the Towns of Stouffville and Uxbridge. Having recently completed a significant expansion and renovation, Markham Stouffville Hospital is well positioned to serve the needs of the community with an expanded emergency department, expanded diagnostic imaging centre, enhanced childbirth and children's services program and expanded mental health services. For more information, visit www.msh.on.ca, find Markham Stouffville Hospital on Facebook and follow @MSHospital.
- **Central Local Health Integration Network**, a Crown agency of the Government of Ontario, is responsible for planning, funding and integrating local health services, as well as delivering home and community care services. The Central LHIN holds accountability agreements with over 90 health service providers, including hospitals, long-term care homes, community health centres, mental health and addictions service providers, and other community support services. The LHIN also works with public health and primary care to focus on patient experience across the full continuum of health care. The Central LHIN, which spans Etobicoke, northern Toronto, York Region and South Simcoe County, has over 1.8 million residents.

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