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Stocktake Indicator Definitions (2015 - 2018)



Ontario

**Local Health Integration
Network**

**Réseau local d'intégration
des services de santé**

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	HOME AND COMMUNITY CARE	Percentage of home care clients with complex needs who received their personal support visit within 5 days of the date they were authorized for personal support services		
		Percentage of clients with complex needs who received CCAC in-home <u>personal support service</u> within the five day target.	Improving wait times and the quality of the home care system is a key government priority for the 600,000 people receiving home care in Ontario, 60% of whom are over 65 yrs old. - <i>A higher value is desirable</i>	95%
		Percentage of home care clients who received their nursing visit within 5 days of the date they were authorized for nursing services		
		Percentage of clients who received CCAC in-home <u>nursing service</u> within five day target.	Improving wait times and the quality of the home care system is a key government priority for the 600,000 people receiving home care in Ontario, 60% of whom are over 65 yrs old. - <i>A higher value is desirable</i>	95%

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)	
Performance Indicators	HOME AND COMMUNITY CARE	90th percentile wait time from community CCAC in-home care services from application to first service			
		90th percentile wait time from community for CCAC in-home services: application from community setting to first CCAC service (excluding case management).	Improving wait times and the quality of the home care system is a key government priority for the 600,000 people receiving home care in Ontario, 60% of whom are over 65 yrs old. - <i>A lower value is desirable</i>	21 days	
	SYSTEM INTEGRATION AND ACCESS	90th percentile emergency department (ED) length of stay for complex patients			
		The total ED length of stay where 9 out of 10 complex patients who are <u>admitted and non-admitted</u> , completed their visits.	Reducing the time people spend in the ED is a key government priority. - <i>A lower value is desirable</i>	8 hours	
		90th percentile ED length of stay for minor/ uncomplicated patients			
		The total ED length of stay where 9 out of 10 minor/uncomplicated <u>non-admitted patients</u> completed their visits.	Reducing the time people spend in the ED is a key government priority. - <i>A lower value is desirable</i>	4 hours	

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	SYSTEM INTEGRATION AND ACCESS	Percent of priority 2, 3, and 4 cases completed within access targets for MRI scans		
		The percent of cases completed within each priority target as follows: Priority 2: 2 days; Priority 3: 10 days; Priority 4: 28 days.	Reducing wait times for key health services is a priority of the provincial government. - <i>A higher value is desirable</i>	90%
		Percent of priority 2, 3, and 4 cases completed within access targets for CT scans		
		The percent of cases completed within each priority target as follows: Priority 2: 2 days; Priority 3: 10 days; Priority 4: 28 days.	Reducing wait times for key health services is a priority of the provincial government. - <i>A higher value is desirable</i>	90%

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	SYSTEM INTEGRATION AND ACCESS	Percent of priority 2, 3, and 4 cases completed within access targets for hip replacement		
		The percent of cases completed within each priority target as follows: Priority 2: 42 days; Priority 3: 84 days; Priority 4: 182 days.	Reducing wait times for key health services is a priority of the provincial government. - <i>A higher value is desirable</i>	90%
		Percent of priority 2, 3, and 4 cases completed within access targets for knee replacement		
		The percent of cases completed within each priority target as follows: Priority 2: 42 days; Priority 3: 84 days; Priority 4: 182 days.	Reducing wait times for key health services is a priority of the provincial government. - <i>A higher value is desirable</i>	90%

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	SYSTEM INTEGRATION AND ACCESS	Percentage of Alternate Level of Care (ALC) days		
		<p>The number of ALC days as a proportion of the total length of stay in <u>acute care</u>.</p> <p>ALC refers to the number of days where a physician has indicated that a patient occupying an acute care hospital bed but does not require the intensity of resources/ services provided in acute care (ALC) as a proportion of the total length of stay in acute care.</p>	<p>A reduction in ALC days results in more acute care beds being available for those who need acute treatment. - <i>A lower value is desirable</i></p>	9.46%

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	SYSTEM INTEGRATION AND ACCESS	Alternative Level of Care (ALC) rate		
		<p>The proportion of inpatient days in <u>acute and post-acute care</u> settings that are spent as ALC in a specific time period.</p> <p>Post-acute care settings include: inpatient rehab, inpatient complex continuing care and inpatient mental health. Includes all patients that were inpatients during the specific time period and not just discharged patients (i.e. open and closed cases). For closed cases, only the ALC days that fall within the specific time period are included, and not the total length of stay.</p>	<p>A reduction in ALC days results in more acute and post-acute care beds being available for those who need acute and post-acute care treatment. - <i>A lower value is desirable</i></p>	<p>12.70%</p>

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)	
Performance Indicators	HEALTH AND WELLNESS OF ONTARIANS – MENTAL HEALTH	Repeat unscheduled emergency visits within 30 days for mental health conditions			
		Percent of repeat emergency visits following a visit for a mental health condition within 30 days. This indicator is presented as a proportion of all mental health emergency visits.	Repeat emergency visits generally indicate premature discharge or a lack of coordination with post-discharge care. Given the chronic nature of the mental health and substance abuse conditions, access to effective community services should reduce the number of repeat unscheduled emergency visits for residents. - <i>A lower value is desirable</i>	16.30%	
		Repeat unscheduled emergency visits within 30 days for substance abuse conditions			
		Percent of repeat emergency visits following a visit for a substance abuse condition within 30 days. This indicator is presented as a proportion of all substance abuse emergency visits.	Given the chronic nature of the mental health and substance abuse conditions, access to effective community services should reduce the number of repeat unscheduled emergency visits for residents. - <i>A lower value is desirable</i>	22.40%	

Stocktake Indicator Definitions (2015 - 2018)

	Dimension	Indicator Name and Definition	Rationale	Target (FY 2016-2017)
Performance Indicators	SUSTAINABILITY AND QUALITY	admissions within 30 days for selected HBAM Inpatient Grouper (HIG) conditions		
		Risk-adjusted readmission ratio for patients with an acute inpatient hospital stay for the following conditions who have a subsequent non-elective readmission within 30 days after discharge: Acute myocardial infarction, Cardiac conditions (excluding heart attack), Congestive heart failure, Chronic obstructive pulmonary disease, Pneumonia, Diabetes, Stroke, and Gastrointestinal disease.	Readmission rates are important indicators of the quality of care of inpatient and peri-discharge services, particularly as hospitals move to shorter lengths of stay and improving integration across the continuum of care. - <i>A lower value is desirable</i>	15.50%