

## Central LHIN - Stocktake Performance Summary - May 2013

Performance Legend	
Result is within Acceptable Performance Range (within 10% of Target)	
Result not within Acceptable Performance Range but has improved from baseline	
Result not within Acceptable Performance Range and has not improved from baseline	
No Target	

Stocktake Category	Indicators	Indicator Type*	Target	C LHIN Performance	ONT Performance	Better than ONT?	LHIN Ranking**
Increase ER Capacity/Performance	90P ER LOS for Admitted Patients (Q4 12/13)	MLPA/P4R	36.0	34.1	30.9		10
	90P ER LOS for Non-Admitted Complex Patients (Q4 12/13)	MLPA/P4R	7.0	7.0	7.1	✓	9
	90P ER LOS for Non-Admitted Minor/Uncomplicated Patients (Q4 12/13)	MLPA/P4R	4.0	3.6	4.1	✓	1 <sup>a</sup>
	90P Time to Inpatient Bed (Decision to Admit to Left ER) (Q4 12/13)	P4R	29.3***	26.9	23.9****		
	90P Time to Physician Initial Assessment (Q4 12/13)	P4R	No Target	2.8 - Improved from Baseline	3.2****	✓	3 <sup>b</sup>
	Percent positive rating to the patient satisfaction survey question: "Overall, how would you rate the care you received in the Emergency Department" (Q2 12/13)		No Target	79% - Improved from Baseline	N/A		
	Number of ER Unscheduled Visits by quarter per 1000 population (Q3 12/13)		No Target	65	~104*****	✓	1 <sup>a</sup>
	NLOT - Unscheduled ER visits/1,000 active LTC residents - High Acuity (Q3 12/13)		No Target	178 - Improved from Baseline	N/A		
	NLOT - Unscheduled ER visits/1,000 active LTC residents - Low Acuity (Q3 12/13)		No Target	12 - Within 10% of Baseline	N/A		
	NLOT - # of Unscheduled ER Visits/1,000 active LTC residents resulting in an inpatient admission (Q3 12/13)		No Target	97 - Same as Baseline	N/A		
Improve Bed Utilization	Percentage ALC Days (Q3 12/13)	MLPA/HL	15.0%	16.7%	14.6%		10
	90P Time for CCAC In-Home Services - Application from Community Setting to first CCAC Service (excluding case management) (Q3 12/13)	MLPA/HL	27	24	32	✓	4 <sup>a</sup>
	Number of Days from ALC designation to discharge by discharge destination (Q4 12/13)		No Target	29	N/A		
Reduce Repeat ER Visits within 30 Days for Mental Health and Substance Abuse	Repeat Unplanned ER Visits within 30 days for mental health conditions (Q2 12/13)	MLPA	17.0%	18.7%	19.3%	✓	9
	Repeat Unplanned ER Visits within 30 days for substance abuse conditions (Q2 12/13)	MLPA	18.7%	21.3%	27.6%	✓	6
Excellent Care for All	30 Day Readmission Rate for selected CMGs (Case Mix Groups) (Q2 12/13)	MLPA/HL	15.0%	16.8%	16.8%	✓	7
	Proportion of Primary Unilateral Hip or Knee Joint Replacement patients discharged home (Q3 12/13)		90% +/- 9%	92.8%	91.8%		
	Average Length of Stay (days) of primary unilateral Hip or Knee Joint Replacement patients discharged home (Q3 12/13)		4.4	3.8	3.7		
Surgical and Diagnostic Imaging Wait Times	90P Wait Time for Cancer Surgery (Q4 12/13)	MLPA	47	39	52	✓	1
	90P Wait Time for Cataract Surgery (Q4 12/13)	MLPA	100	89	141	✓	2
	90P Wait Time for Cardiac By-Pass Procedures (Q4 12/13)	MLPA	63	37	43	✓	5 <sup>a</sup>
	90P Wait Time for Hip Replacement (Q4 12/13)	MLPA	139	145	197	✓	3
	90P Wait Time for Knee Replacement (Q4 12/13)	MLPA	154	152	246	✓	2
	90P Wait Time for Diagnostic MRI Scan (Q4 12/13)	MLPA	90	61	68	✓	10
	90P Wait Time for Diagnostic CT Scan (Q4 12/13)	MLPA	30	35	29		9
Supplementary	The Number of ALC open cases (in hospital) by Inpatient Service Acute and Post-Acute Care						
	The Number of ALC Patients in hospital staying 30 days and longer by Inpatient Service Acute and Post-Acute Care						
	Percentage of Hospital Inpatient Discharges before 11:00 am						
	Transitional Care Program (TCP) Average Length of Stay (ALOS) by Program Type						

\* MLPA=Ministry LHIN Performance Agreement; P4R=Pay for Results; HL=Health Links

\*\* 1 = Best Performer, 14 = Worst Performer

\*\*\* 10% Improvement on FY 11/12 baseline of 32.5 hours

\*\*\*\* Based on ER Pay For Results Operational Report\_201303 (DoN)

\*\*\*\*\* Performance Available by LHIN but ONT n/a; calculated as an average from Quarterly Stocktake Provincial View Report

a Central LHIN tied with one other LHIN

b Central LHIN tied with three other LHINs